



Working with a legal aid lawyer

CLEO Connect

Training and tools for community workers

Resources and Supports

from the CLEO Connect Webinar:

Your client got a legal aid certificate.

What now?

June 11th, 2026 12 to 1:30 p.m.



Additional Resources:

- [Preparing to meet your lawyer or paralegal | Law Society of Ontario](#)
- [What Are Limited Scope Services? - Family Law Services Directory](#)
- [Choosing the right legal professional | Law Society of Ontario](#)
- [For Aboriginal legal issues – Legal Aid Ontario](#)
- [Law Society Referral Service | Law Society of Ontario](#)
- [Working with your lawyer – Legal Aid Ontario](#)
- [Working with Your Legal Aid Lawyer](#)

- [Info Sheet: Communicating with Legal Representatives](#)
- [Finding the right legal aid lawyer.pdf](#)

CLEO Steps to Justice Legal Information:

- [How do I prepare for my meeting with a lawyer or paralegal?](#)
- [How do I find a lawyer or paralegal to help with my legal problem?](#)
- [How do I apply for a legal aid certificate?](#)
- [Talk to a French lawyer or paralegal - Steps to Justice](#)

CLEO Connect Webinars, Tools, and Resources:

- [Applying for a legal aid Ontario certificate webinar](#)
- [Hiring and working with a lawyer.pdf](#)
- [Helping clients work with legal representatives](#)
- [Info Sheet: Communicating with Legal Representatives](#)

Community and Specialty Legal Clinics:

- [Find your community legal clinic](#) -1-800-668-8258
- **Legal Aid Ontario (LAO):** Legal Aid Ontario gives low-income people access to a range of legal services tailored to meet their legal needs through its website and toll free number. 1-800-668-8258 legalaid.on.ca
- **Law Society Referral Service (LSRS):** Connect with the Law Society of Ontario to find a lawyer or paralegal for a free consultation of up to 30 minutes to help you determine your rights and options. findlegalhelp.ca, Crisis Line: 416-947-5255 / Toll Free: 1-855-947-5255
- **Lawyer and Paralegal Directory:** A complete listing of legal professionals who are licensed by the Law Society to offer legal services in Ontario. Each listing includes the practicing status of the lawyer or paralegal. The directory is searchable by name, practice area, language, city or postal code. lso.ca/LawyerParalegalDirectory
- **Certified Specialist Program:** Search by specialty area for lawyers who provide specialist assistance in complex matters and to facilitate referrals. Search [online](#) or

contact [Client Service Centre](#) at 416-947-3300, Toll free: 1-800-668-7380 or email lawsociety@lso.ca for a printed copy.

- **Discrimination and Harassment Counsel (DHC):** A service free-of-charge to the Ontario public, lawyers and paralegals. The Discrimination and Harassment Counsel confidentially assists anyone who may have experienced discrimination or harassment by a lawyer, lawyer licensing candidate or a paralegal. LSO.ca/DHC
- **Trustee Services and the Unclaimed Trust Fund:** If you are looking for information or documentation from the files of a lawyer or paralegal who is no longer practicing, Trustee Services may be able to help you. the Unclaimed
- **Civil Society Organizations:** To make lawyer and paralegal services more accessible, the Law Society has approved a registration system that enables lawyers and paralegals to provide their professional services to the public as employees of charities and not-for-profit corporations. lso.ca/cso
- **You speak French - know your rights:** Did you know that you are entitled to receive legal services in French from a lawyer or paralegal? lso.ca/FrenchRights
- **Law Help Ontario:** A self-help legal clinic offered by Pro Bono Law Ontario, providing a range of services to unrepresented litigants with civil matters to help them understand court procedures or meet with a volunteer lawyer at no charge. lawhelpontario.org
- **Ontario Legal Information Centre:** The Ontario Legal Information Centre offers a free 30-minute meeting with a lawyer to anyone in Ontario who is facing a legal problem or whose legal problem is within Ontario. The Centre's services are confidential, available in person or by telephone, in both English and French. centreinfojuridique.ca/en
- **Pro Bono Ontario's Free Legal Advice Hotline:** Promotes access to justice in Ontario by creating and promoting opportunities for lawyers to provide pro bono (free) legal services to persons of limited means. Toll free 1-855-255-7256 or probonoontario.org
- **Justice Ontario:** A useful resource on Ontario Law. attorneygeneral.jus.gov.on.ca

- **The Ministry of the Attorney General's** website has electronic court forms available to assist you with Family, Civil and Small Claims Court proceedings in Ontario. attorneygeneral.jus.gov.on.ca/english/forms
- **e-laws:** provides access to official copies of Ontario statutes and regulations. ontario.ca/laws
- **Ontario Justice Education Network (OJEN):** A charitable not-for-profit, nongovernmental organization that develops innovative educational tools to introduce young people to the justice system. ojen.ca
- **Cliquez-Justice:** French-language information on various areas of law. cliquezjustice.ca
- **Ontario Courts:** All levels of Ontario Courts. ontariocourts.ca
- **Canadian Bar Association - Separating or Divorcing Couples:** For couples who are separating or divorcing. cba.org/For-The-Public/Separating-or-DivorcingCouples
- **Association des juristes d'expression française de l'Ontario** advocates for lawyers who work towards the promotion of justice in French and English, the official languages of Ontario courts. ajefo.ca
- **National Self-Represented Litigants Project:** Resources for self-represented litigants including educational content, provincial legal helplines and supports. representingyourselfcanada.com
- **Family Justice Centre (FJC):** The FJC hosts virtual legal clinics for Ontarians dealing with family law issues who are unable to afford a lawyer, but do not meet the threshold to qualify for legal aid services. At the virtual clinics, family law lawyers supervise law students in the delivery of free unbundled legal services to self-represented litigants in Ontario. The FJC also develops public legal education resources to support self-represented litigants in navigating the family law process. probonostudents.ca/family-justice-centre