



# CLEO Connect

Training and tools for community workers

## Resources and Supports

from the CLEO Connect Webinar:

## Changes to the Interim Federal Health Program (IFHP)

Thursday, May 7, 2026 from 1 to 2:30 p.m.



### IFHP Related Resources and Reading Materials:

- [Interim Federal Health Program - Canada.ca](#)
- [IFHP Outline of Services - IFHP Program](#)
- [Temporary health care coverage: Who is eligible and for how long - Canada.ca](#)
- [Guide: How to Fill Application for Interim Federal Health Program Coverage \(IFHP\)](#)
- [Application for the Interim Federal Health Program \(IFHP\) Coverage \(IMM 5564\)](#)
- [Interim Federal Health Program Policy - Canada.ca](#)
- [Health Resources - Refugee Friendly Service Providers](#)
- [The Canadian Council for Refugees Denounces Cuts to Refugee Healthcare | Canadian Council for Refugees](#)

- [COMMENTARY: Co-payments ‘a step backward’ for refugees and the health care system | CMA](#)
- [Information Sheet: Asylum claimants and the Interim Federal Health Program](#)
- [Your IRCC application - Canada.ca](#)
- [Directory - Association of Translators and Interpreters of Ontario](#)
- [Medavie Blue Cross](#)
- [Apply for OHIP and get a health card once you become eligible](#)
- [Community Health Centres in Ontario](#)
- [Crossroads Clinic | Women’s College Hospital \(Toronto Residents\)](#)
- [Health Care for People](#)
- [Connecting Ottawa Resources - Connecting Ottawa](#)
- [Home - The Canadian Refugee Health Network](#)
- [Ontario Coalition of Service Providers for Refugee Claimants – Refugee houses and agencies who work with vulnerable populations](#)
- [Home – Access Alliance](#)
- [Info Sheet: How to Find a Legal Representative - June 2025](#)
- [Info Sheet: Communicating with Legal Representatives - June 2025](#)
- [INFO SHEET - Bill C-12](#)
- [Sorry, I'm New Here - Healthcare Navigation Manual for Uninsured People Volume 2](#)
- [Ya Estoy Aqui Healthcare Navigation Manual English for Uninsured People Volume 1](#)
- [Health Network for Uninsured Clients \(HNUC\)](#)
- [Current Members of Parliament - Members of Parliament - House of Commons of Canada](#)

## **CLEO Steps to Justice Legal Information:**

- [Can I get healthcare services after I make a refugee claim in Canada?](#)
- [Can I get health insurance if I'm not a permanent resident?](#)
- [Know if you can get OHIP](#)

## **CLEO Connect Webinars, Tools, and Resources:**

- [How to support clients who are making a Humanitarian and Compassionate \(H&C\) application](#)
- [Supporting Refugee Claimants: At the Border and After Arrival in Canada](#)
- [Supporting young people with no or precarious immigration status - CLEO Connect](#)
- [Understanding how Bill C-12 impacts refugee claims - CLEO Connect](#)

## Community Services and Specialty Legal Clinics:

- [Find your community legal clinic](#) -1-800-668-8258
- [Find a Newcomer Settlement Organization near you](#)
- [Eligibility for immigration and refugee law services - Legal Aid Ontario](#)
- **[ARCH Disability Law Centre \(ARCH\)](#)**  
Offers information, summary advice and referrals, and representation in systemic cases for people with disabilities across Ontario in ARCH's areas of practice.  
55 University Ave., Suite 1500, Toronto, M5J 2H7  
416-482-8255  
Toll-free TTY: 1-866-482-2728  
[archdisabilitylaw.ca](http://archdisabilitylaw.ca)
- **[Canadian Centre for Refugee and Immigrant Healthcare](#)**  
Currently appointments only, no walk-ins, provides some dental services.  
4158 Sheppard Ave East, Scarborough, Ontario  
Phone: 647-267-2176
- **[Centre Francophone du Grand Toronto](#)**  
Provides free legal services to people from the French speaking community  
555 Richmond St. W., Suite 303, M5V 3B1  
416-922-2672, ext. 300  
Toll-free: 1-877-966-7345  
Summary legal advice in French (toll-free): 1-877-966-7345  
[centrefranco.org/aide-juridique](http://centrefranco.org/aide-juridique)
- **[Centre for Spanish-Speaking Peoples \(CSSP\)](#)**  
Provides summary advice and assistance, with particular emphasis on immigration matters, tenants' and workers' rights, to the Spanish-speaking community of Toronto.  
2141 Jane St., 2nd Floor, Toronto, M3M 1A2  
416-533-8545  
416-533-0680 Legal Intake Line  
[spanishservices.org](http://spanishservices.org)

- **[Childhood Arrivals Support and Advocacy Centre of Canada \(CASA\)](#)**  
Provides free, confidential legal information, advice, navigation support, and referrals to young people who were brought to Canada as children and are living in Ontario with precarious or no immigration status.  
1240 Bay St., Suite 600, Toronto, ON M5R 2A7  
647-557-9262  
info@casacentre.ca  
[casacentre.ca](http://casacentre.ca)
- **[Chinese and Southeast Asian Legal Clinic \(CSALC\)](#)**  
Offers legal advice and representation to low-income, non-English speaking members of the Chinese, Vietnamese, Laotian, and Cambodian communities throughout Ontario.  
123 Edward Street, Suite 505, Toronto, M5G 1E2  
416-971-9674 (walk-in 1pm–4pm every Wednesday)  
Toll-free: 1-844-971-9674  
[csalc.ca](http://csalc.ca)
- **[COMPASS Refugee Centre | Assist Accompany Advocate](#)**  
Supports refugee claimants through accompaniment, advocacy, settlement support, housing help, food and basic needs support, system navigation, and community integration services.  
230-675 Queen Street South, Kitchener,  
(519) 571-1912
- **[Connecting Ottawa](#)**  
Connecting Ottawa provides legal information, capacity-building, referrals, and coordinates services across legal, social, and community sectors, but does not offer direct legal services to the public.  
Suite 406, 1355 Bank St., Ottawa, ON K1H 8K7  
No public intake line (consultation is for staff of Ottawa community agencies only)  
[info@connectingottawa.com](mailto:info@connectingottawa.com)
- **[CultureLink](#)**  
Provides refugee and newcomer services including settlement counselling, language supports, youth and family programming, employment services, mental health supports, and specialized programs for refugee claimants.  
2340 Dundas Street West, Suite 301, Toronto  
(416) 588-6288

- **[FCJ Refugee Centre](#)**  
 Call for an appointment  
 208 Oakwood Ave, Toronto, Ontario  
 209 Phone: 416-469-9754 ext. 230
- **[Fort Erie Multicultural Centre | Newcomer Settlement Services](#)**  
 Offers refugee and newcomer settlement services, including support for refugee claimants at the border, needs assessments, interpretation, housing assistance, employment support, and community referrals.  
 62 Jarvis Street, Fort Erie  
 Office: (905) 871-3641 Border: (905) 994-6005
- **[Justice for Children and Youth \(JFCY\)](#)**  
 Provides free legal advice, representation, and advocacy for children and youth in Ontario who face legal problems related to education, child welfare, criminal justice, mental health, human rights, and leaving home.  
 55 University Ave., 15th Floor, Toronto, ON M5J 2H7  
 416-920-1633  
 Toll-free: 1-866-999-JFCY (5329)  
[jfcy.org](http://jfcy.org)
- **[Justice Net](#)**  
 A not-for-profit service helping people whose income is too high to access legal aid and too low to afford standard legal fees.  
 8185 Yonge St., Suite 213, Thornhill, Ontario L3T 2C6  
 Telephone: 416-479-0551  
[justicenet.ca/](http://justicenet.ca/)
- **[Matthew House Ottawa Refugee Services](#)**  
 Provides transitional housing and holistic support for refugees and refugee claimants, including settlement assistance, mentoring, community connections, and practical supports for rebuilding life in Canada.  
 380 Centrepointe Drive, Ottawa  
 (613) 212-1499
- **[Newcomerlegal.ca](#)**  
 Student legal clinic, staffed by an immigration lawyer who supervises second- and third-year law students at Lakehead University's Bora Laskin Faculty of Law. We provide free legal advice, referrals and, in some cases, representation to people in Northwestern Ontario dealing with immigration, refugee or citizenship law problems

- **Pro Bono Ontario**  
 Free Legal Advice Hotline to speak with a lawyer.  
 1-855-255-7256  
 Monday to Friday, 9:00 a.m. to 5:00 p.m.  
[probonoontario.org/hotline/](http://probonoontario.org/hotline/)
- **Quinte Immigration Services**  
 Offers settlement and integration support for refugees and newcomers, including orientation, case support, employment services, language referrals, and help accessing community resources.  
 345 College St. East, Unit 2, Belleville  
 (613) 968-7723 Ext. 228  
[info@jfimmigration.ca](mailto:info@jfimmigration.ca)
- **Services - Halton Multicultural Council**  
 Offers refugee settlement services such as orientation, case management, language training, employment support, youth and family programs, and assistance navigating immigration and community resources.  
 1092 Speers Road, Oakville  
 (905) 842-2486
- **South Asian Legal Clinic of Ontario (SALCO)**  
 Provides advice and representation to low-income South Asians in the GTA  
 45 Sheppard Ave. E., Suite 106A, Toronto, M2N 5W9  
 416-487-6371  
[salc.on.ca](http://salc.on.ca)
- **The Ontario Legal Information Centre**  
 Provides bilingual legal information and referral services to anyone in Ontario with a legal problem.  
 1-844-343-7462 or [info@centreinfojuridique.ca](mailto:info@centreinfojuridique.ca)  
[centreinfojuridique.ca/en/contact-us/](http://centreinfojuridique.ca/en/contact-us/)
- **West Neighbourhood House**  
 Provides refugee and newcomer supports including settlement services, legal and housing referrals, language and employment support, trauma-informed counselling, and family/community programs.  
 588 Queen Street West, 2nd Floor, Toronto  
 (416) 532-4828

- **Welcome Centre Immigration Services- York Region and Durham Region**  
Provides settlement and integration support for refugees and newcomers, including housing assistance, language classes, employment support, trauma-informed counselling, referrals, and help accessing health, legal, and community services.  
1-877-761-1155  
[info@welcomecentre.ca](mailto:info@welcomecentre.ca)