

## Resources and Supports

from the CLEO Connect Webinar

# Updates to TTC transit rights in Toronto

Wednesday, April 1, 2026, from 12 to 1:30 p.m.



### Contact TTCriders:

**TTCriders**

[ttcriders.ca](http://ttcriders.ca)

Phone: 416-309-9026

Email [info@ttcriders.ca](mailto:info@ttcriders.ca)

### Community Resources & Important Information:

- [Know Your Transit Rights - TTCriders](#)
- [Guide to Wheel-Trans and Family of Services - by TTCriders and ARCH](#)
- [Fair Pass Transit Discount Program – City of Toronto](#)
- [FairPassLetter-of-Support-Guidelines-and-Template.pdf](#)

- [TTC By-law No. 1](#)
- [Access to Information/Freedom of Information](#)
- [Code of Conduct Policy](#)
- [Evidence and human rights based approach to fare evasion](#)
- [Prosecutions under By-law No 1](#)
- [Letter: TTC's new planned "Use of Force" policies and its impact on people who miss their fare](#)
- [Letter to TTC and Metrolinx on Human Rights Code barriers linked to PRESTO | Ontario Human Rights Commission](#)
- [TTC safety and security](#)
- [Know your Rights Pocket Guide](#)

### CLEO Webinars and Resources:

- [Know your transit rights in Toronto - CLEO Connect](#)
- [Supporting people affected by the Safer Municipalities Act \(Bill 6\) - CLEO Connect](#)
- [Steps to Justice](#)

### Free or Lower Cost Legal Services:

- [Find your community legal clinic](#) – **1-800-668-8258**
- [How do I apply for Legal Aid?](#)  
Call Monday to Friday, 8 a.m. to 5 p.m. **416-979-1446** (Greater Toronto Area)  
**1-800-668-8258** (toll-free)
- [Justice Net](#)  
A not-for-profit service helping people whose income is too high to access legal aid and too low to afford standard legal fees.
- [Pro Bono Ontario](#)  
Offers up to 30 minutes of free legal advice and assistance with civil law matters in Ontario (no family law, immigration or criminal).  
Call **1-855-255-7256** (toll free), **Monday to Friday, 9 a.m. to 5 p.m.**  
The Hotline does not accept calls from Blocked, Anonymous or No Caller ID accounts.
- [Ontario Legal Information Centre](#)  
Offers appointments for personalized 30-minute virtual meetings with a lawyer, in English or French.

- **Refugee Law Centre:**  
If Canada Border Services Agency is contacted and you don't have immigration counsel, call here: 1-800-668-8258
  
- **Fair Change Legal Clinic**  
Provides assistance with provincial offenses notices and for street-involved people  
647-948-7432  
[fairchangeecs@gmail.com](mailto:fairchangeecs@gmail.com)
  
- **Black Legal Action Centre**  
Provides assistance with provincial offenses notices and for street-involved people.  
416-597-5831
  
- **ARCH Disability Law Centre**  
Provides assistance to persons with disabilities with low income in Ontario.  
416-482-8255 (Toll-free: 1-866-482-2724)  
[general@arch.clcj.ca](mailto:general@arch.clcj.ca)