



CLEO

Community Legal Education Ontario
Éducation juridique communautaire Ontario

The Landlord and Tenant Board (LTB)online portal: Question and Answer Session

Speakers:

Robert Spencer, Paralegal, Huron Perth Community Legal Clinic

Aron Van de Kleut, Staff Lawyer, Huron Perth Community Legal Clinic

July 20, 2023 12-1:30pm



What you can expect today

Lunch and Learn Series

1.5 hours in total (Q+A)

This is legal information, not legal advice.

Recording and slides will be sent out afterward. Also the link to the April 27th LTB online portal webinar!

ASL interpretation is provided.

**The information is current as of today's date
July 20, 2023**

Land Acknowledgement

CLEO's work takes place across the home and traditional territory of the Mississaugas of the Credit, the Haudenosaunee, and the Wyandot peoples, on land that many of us know as Ontario.

As we provide legal information today, we acknowledge the ongoing impact of colonization and anti-Indigenous racism, built into our laws and legal systems, resulting in devastating pain and inequality for Indigenous Peoples of every generation.

We also recognize the incredible amount of work that Indigenous Peoples contributed to the Calls to Action in the Truth and Reconciliation Commission Report calling for Equity for Indigenous Peoples in the Legal System.



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Resources and supports:

CLEO's Steps to Justice
[Housing Law](#)

[Videos on Housing Law Issues](#)

[Tenant Applications to the Landlord and Tenant Board](#)

[Getting legal help in Housing Law](#)

CLEO Connect Webinars:

[The Landlord and Tenant Board \(LTB\) online portal: strategies for tenant advocates \(April 27, 2023\)](#)

[Navigating Virtual LTB Hearings \(April 28, 2022\)](#)



Important Links!

Landlord and Tenant Board Fax Line

You can [fax](#) your application to 1-833-610-2242 or (416) 326-6455. You can only use fax if the application is free or if you have a fee waiver. And you should only use fax for **urgent** applications. For example, you can use fax if you have a deadline very soon or if you can't use any of the other filing options.

Service Ontario Location Finder

[File an application with the Landlord and Tenant Board in person](#)

Tenant Duty Council Sign Up Page

[Sign up here for Tenant Duty Council Support](#)

LTB Technical Support Email: LTBHearingSupport@ontario.ca

[Contact the LTB here for tech support if you can't get into a hearing.](#)



Resources and supports:

Community Resources

Advocacy Centre for Tenants Ontario (ACTO)

[Tenant Tips for your Digital Landlord and Tenant Board Hearing](#)

[Tenant Tips for BEFORE and AFTER your LTB Hearing](#)

ACTO's Tenant Duty Counsel Program

ACTO provides legal supports to tenants across the province and prevent evictions into homelessness through our [Tenant Duty Counsel Program \(TDCP\)](#). Our TDC lawyers provide free legal advice to tenants on the day of their hearing at the Landlord and Tenant Board.



Resources and supports:

Community Resources

Community Advocacy and Legal Centre (CALC)

[How to Print Text Messages – key for getting evidence together!](#)

Canadian Centre for Housing Rights

[Resources for tenants](#)

Federation of Metro Tenants: [Resources in many languages](#)

Toronto Community Housing

[Tenant Service Hub](#) or Client Care Centre 416-981-5500



Resources and supports:

Ontario Government Resources

Tribunals Ontario Video Zoom Guide: [Join a Virtual Proceeding](#)

[Tribunals Ontario Portal: LTB Portal](#)

[Tribunal Ontario Portal: PIN Factsheet](#)

[Landlord and Tenant Online Portal: FORMS](#)

Request Accommodation: [Accommodation Request Form](#)



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Resources and supports:

Community Legal Clinics Ontario

**Contact your local community legal clinic
for support**

[Find your local clinic](#) or call 1-800-668-8258



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Thank you for joining us!

Subscribe to [CLEO Connect](#) for updates on new legal information and upcoming webinars.

Steps to Justice – [Steps to Justice](#)

Contact me! Karen Dick at CLEO
karen.dick@cleo.on.ca





Campaigns – Take Action!

[Tribunal Watch Ontario](#) Tribunal Watch Ontario is a group of people with a deep concern for the integrity of Ontario’s system of tribunal justice. Many of us have current or recent experience as members, vice-chairs, associate chairs, chairs or staff of tribunals, or as advocates appearing before these tribunals.

Tribunal Watch Ontario Discussion Paper (March 29, 2021)

[THE “DIGITAL TRANSFORMATION” AT TRIBUNALS ONTARIO: The Impact on Access to Justice *](#)

ACTO: Fact Check on Digital Hearings (May 9, 2022)

[The LTB is broken. Going digital hasn’t fixed it, and it’s time to end the experiment.](#)

The Local: The Rent Series (Spring 2023)

[At the LTB, Tenants Wait Twice as Long as their Landlords](#)



Calls to action: Truth and Reconciliation

[Truth and Reconciliation Commission of Canada: Calls to Action](#)

[Settlers Take Action](#)

Education

[Indigenous Canada - Free Course](#)

Whose Land?

Learn about where you are situated, information for land acknowledgements and learn about the treaties and agreements signed across Canada (Turtle Island).

[Whose Land?](#)