

Resources and Supports

from the CLEO Connect Webinars

Part 1: [The Landlord and Tenant Board \(LTB\) online portal: strategies for tenant advocates](#)

Recorded on: Thursday April 27, 12-1:30pm

Part 2: [The Landlord and Tenant Board \(LTB\) online portal: Q+A session](#)

Recorded on: Thursday July 20, 2023, 12-1:30pm



CLEO's Steps to Justice

- [Housing Law](#)
- [Videos on Housing Law Issues](#)
- [Tenant Applications to the Landlord and Tenant Board](#)
- [Filing Tenant Applications – includes FAX number](#)

You can **fax** your application to 1-833-610-2242 or (416) 326-6455. You can only use fax if the application is free or if you have a fee waiver. And you should only use fax for **urgent** applications. For example, you can use fax if you have a deadline very soon or if you can't use any of the other filing options.

- [Service Ontario location Finder](#) – File in person
- [Getting legal help in Housing Law](#)

CLEO Connect

CLEO Connect Webinars:

- [Navigating Virtual LTB Hearings \(April 28, 2022\)](#)

→ [The Landlord and Tenant Board Online Portal: Strategies for Tenant Advocates](#)

CLEO's Guided Pathways

→ [Housing Law Guided Pathways \(Forms T1 and T6 and the Eviction Solution Explorer\)](#)

Important Links!

Landlord and Tenant Board Fax Line

→ You can [fax](#) your application to 1-833-610-2242 or (416) 326-6455. You can only use fax if the application is free or if you have a fee waiver. And you should only use fax for **urgent** applications. For example, you can use fax if you have a deadline very soon or if you can't use any of the other filing options.

Service Ontario Location Finder

→ [File an application with the Landlord and Tenant Board in person](#)

Tenant Duty Council Sign Up Page

→ [Sign up here for Tenant Duty Council Support](#)

LTB Technical Support Email: LTBHearingSupport@ontario.ca

→ [Contact the LTB here for tech support if you can't get into a hearing.](#)

Community Resources

Advocacy Centre for Tenants Ontario (ACTO)

→ [Tenant Tips for your Digital Landlord and Tenant Board Hearing](#)

→ [Tenant Tips for BEFORE and AFTER your LTB Hearing](#)

ACTO's Tenant Duty Counsel Program

→ ACTO provides legal supports to tenants across the province and prevent evictions into homelessness through our [Tenant Duty Counsel Program \(TDCP\)](#). Our TDC lawyers provide free legal advice to tenants on the day of their hearing at the Landlord and Tenant Board.

Trillium Health Partners [Guide to POA for Personal Care](#)

→ [Office of the Public Guardian and Trustee 1-800-366-0335](#)

Community Advocacy and Legal Centre (CALC)

- [How to Print Text Messages – key for getting evidence together!](#)

Canadian Centre for Housing Rights

- [Resources for tenants](#)
- **Federation of Metro Tenants:** [Resources in many languages](#)

Legal Aid Ontario

- [Financial eligibility guidelines](#)

Toronto Community Housing

- [Tenant Service Hub or Client Care Centre 416-981-5500](#)

Government Resources

- [Ontario Government Resources](#)
- [Tribunals Ontario Video Zoom Guide: Join a Virtual Proceeding](#)
- [Tribunals Ontario Portal: LTB Portal](#)
- [Tribunal Ontario Portal: PIN Factsheet](#)
- [Landlord and Tenant Online Portal: FORMS](#)
- [Request Accommodation: Accommodation Request Form](#)

Community Legal Clinics

- [Find your community legal clinic](#)

Campaigns - Take Action!

[Tribunal Watch Ontario](#) Tribunal Watch Ontario is a group of people with a deep concern for the integrity of Ontario's system of tribunal justice. Many of us have current or recent experience as members, vice-chairs, associate chairs, chairs, or staff of tribunals, or as advocates appearing before these tribunals.

Tribunal Watch Ontario Discussion Paper (March 29, 2021)

[THE "DIGITAL TRANSFORMATION" AT TRIBUNALS ONTARIO: The Impact on Access to Justice *](#)

ACTO: Fact Check on Digital Hearings (May 9, 2022)

[The LTB is broken. Going digital hasn't fixed it, and it's time to end the experiment.](#)

The Local: The Rent Series (Spring 2023)

[At the LTB, Tenants Wait Twice as Long as their Landlords](#)

Additional Resources

Calls to action: Truth and Reconciliation

- [Truth and Reconciliation Commission of Canada: Calls to Action](#)
- [Settlers Take Action](#)

Education

[Indigenous Canada - Free Course](#)

Whose Land?

Learn about where you are situated, information for land acknowledgements and learn about the treaties and agreements signed across Canada (Turtle Island). [Whose Land?](#)

QUESTIONS or COMMENTS?

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