

COVID-19: Long-term care homes in areas with visitor restrictions

Learn about rules for visitors and resident absences for long-term care homes in areas with higher community spread.

Visitor policy restrictions

Resident absences

List of homes affected

City of Ottawa

Region of Peel

City of Toronto

York Region

Visitor policy restrictions

The province has updated its visitor policy to address areas with higher community spread of COVID-19.

Changes have been made to the types and number of visitors permitted in long-term care homes. Effective as of October 7, 2020, where an area has been identified as having higher community spread, general visitors are not allowed. Only essential visitors, including up to one caregiver per resident, may visit.

Caregivers are essential visitors who are designated by a resident or their substitute decision maker and who:

- provide direct care to residents, such as helping with feeding, mobility, hygiene, or cognitive stimulation
- are family members or friends, privately hired caregivers, paid companions and/or translators

Local public health may provide further direction on the types and numbers of visitors to the homes to ensure the health and safety of all residents, staff, and visitors. People planning a visit to a long-term care home are advised to contact the home in advance to make sure the home is free of outbreaks, and to get information on the home's visitor policy and any other restrictions.

Resident absences

As directed by the Chief Medical Officer of Health, short-stay and temporary absences are not permitted from long-term care homes in areas with higher community spread. Effective as of October 16, 2020 and until further notice, only absences for medical or compassionate reasons are allowed.

List of homes affected

City of Ottawa

- Carleton Lodge
- Carlingview Manor
- Centre d'Accueil Champlain
- Extendicare Laurier Manor
- Extendicare Medex
- Extendicare New Orchard Lodge
- Extendicare Starwood
- Extendicare West End Villa
- Forest Hill
- Garden Terrace
- Garry J. Armstrong Home
- Glebe Centre
- Granite Ridge Care Community
- Hillel Lodge (The Bess and Moe Greenberg Family)
- Longfields Manor
- Madonna Care Community
- Manoir Marochel
- Montfort
- Peter D. Clark Centre
- Residence Saint-Louis
- Royal Ottawa Place
- Sarsfield Colonial Home
- St. Patrick's Home
- The Perley and Rideau Veterans' Health Centre
- The Salvation Army Ottawa Grace Manor
- Township of Osgoode Care Centre
- Villa Marconi
- Élisabeth-Bruyère Residence

Region of Peel

- Burton Manor
- Camilla Care Community
- Cawthra Gardens
- Chartwell Wenleigh Long Term Care Residence
- Cooksville Care Centre
- Erin Mills Lodge Nursing Home
- Extendicare Brampton
- Extendicare Mississauga
- Faith Manor Nursing Home
- Grace Manor
- Hawthorn Woods Care Community

- King Nursing Home
- Malton Village Long Term Care Centre
- Maple Grove Care Community
- Mississauga Long Term Care Facility
- Peel Manor
- Sheridan Villa
- Silverthorn Care Community
- Streetsville Care Community
- Tall Pines Long Term Care Centre
- The Village of Erin Meadows
- The Village of Sandalwood Park
- Tullamore Care Community
- Tyndall Nursing Home
- Vera M. Davis Community Care Centre
- Villa Forum
- Woodhall Park Care Community
- Yee Hong Centre – Mississauga

City of Toronto

- Altamont Care Community
- Apotex The Jewish Home for the Aged
- Belmont House
- Belmont House LTCH
- Bendale Acres
- Carefree Lodge
- Castlevue Wychwood Towers
- Cedarvale Terrace
- Chartwell Gibson Long Term Care Residence
- Chartwell Trilogy Long Term Care Residence
- Chartwell Westbury Long Term Care Residence
- Chartwell White Eagle Long Term Care Residence
- Cheltenham Care Community
- Chester Village
- Copernicus Lodge
- Craiglee Nursing Home
- Cumber Lodge
- Deerwood Creek Care Community
- Dom Lipa
- Downsview Long Term Care Centre
- Eatonville Care Centre
- Ehatore Nursing Home
- Elm Grove Living Centre

- Extendicare Bayview
- Extendicare Guildwood
- Extendicare Rouge Valley
- Extendicare Scarborough
- Fairview Nursing Home
- Fieldstone Commons Care Community
- Fosterbrooke
- Fountain View Care Community
- Fudger House
- Garden Court Nursing Home
- Harmony Hills Care Community
- Harold and Grace Baker Centre
- Hawthorne Place Care Centre
- Hellenic Care for Seniors (Toronto)
- Hellenic Home – Scarborough
- Humber Valley Terrace
- Ina Grafton Gage Home
- Isabel and Arthur Meighen Manor
- Ivan Franko Home (Etobicoke)
- Kennedy Lodge
- Kipling Acres
- Labdara Lithuanian Nursing Home
- Lakeshore Lodge
- Lakeside Long Term Care Centre
- Main Street Terrace
- Maynard Nursing Home
- McCall Centre Long Term Care Interim Unit
- Midland Gardens Care Community
- Mon Sheong Home for the Aged
- Mon Sheong Scarborough Long Term Care Centre
- Nisbet Lodge
- Norfinch Care Community
- North Park Nursing Home
- Norwood Nursing Home
- Providence Healthcare
- Rockcliffe Care Community
- Rose of Sharon Korean Long Term Care
- Seniors' Health Centre
- Seven Oaks
- Shepherd Lodge
- Sherbourne Place
- St. Clair O'Connor Community Nursing Home
- St. George Care Community

- Suomi-Koti Toronto Nursing Home
- Tendercare Living Centre
- The Heritage Nursing Home
- The Kensington Gardens
- The O'Neill Centre
- The Village of Humber Heights
- The Wexford
- Thompson House
- Tony Stacey Centre for Veterans' Care
- True Davidson Acres
- Ukrainian Canadian Care Centre
- Valleyview Residence
- Vermont Square
- Villa Colombo Homes for the Aged
- Wellesley Central Place
- Wesburn Manor
- West Park Long Term Care Centre
- Weston Terrace Care Community
- Westside
- Yee Hong Centre - Scarborough Finch
- Yee Hong Centre - Scarborough McNicoll

York Region

Effective October 19, 2020

- Bethany Lodge
- Bloomington Cove Care Community
- Cedarvale Lodge Retirement and Care Community
- Chartwell Aurora Long Term Care Residence
- Chartwell Pine Grove Long Term Care Residence
- Chartwell Woodhaven Long Term Care Residence
- Eagle Terrace
- Elginwood
- King City Lodge Nursing Home
- Kristus Darzs Latvian Home
- Langstaff Square Care Community
- MacKenzie Place
- Mackenzie Health Long Term Care Facility
- Mariann Home
- Markhaven
- Mon Sheong Richmond Hill Long Term Care Centre

- Parkview Home Long-Term Care
- River Glen Haven Nursing Home
- Sherwood Court Long Term Care Centre
- Southlake Residential Care Village
- The Willows Estate Nursing Home
- Union Villa
- Villa Colombo Seniors Centre (Vaughan)
- Villa Leonardo Gambin
- Woodbridge Vista Care Community
- Yee Hong Centre – Markham
- York Region Maple Health Centre
- York Region Newmarket Health Centre

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